



# Connect System Best Practice Guide

## Initial Setup

- **Pre-Setup**
  - Review assembly instructions/videos prior to assembly. <https://vaultproducts.com/assembly/>
  - Fully charge the iPad, SLED, and card reader separately prior to assembly.
  - Confirm or install the latest iOS software on the iPad.
  - Confirm or install the latest firmware/software on the card reader if applicable.
  
- **Setup**
  - Assemble the Connect system by first installing the card reader if applicable and then the iPad.
  - iPad Settings
    - Settings → Touch ID & Passcode → Accessories
      - Make sure Accessories is toggled on to prevent charging or data connection interruptions.
      - If you are not using a passcode on the iPad, you cannot change this setting. It is best to temporarily turn on the passcode, update this setting, and then turn off the passcode to prevent any issues as passcodes can be turned on/off by the user or IT depending on preference or for policy compliance.
    - Low Power Mode
      - Do not turn on this feature. If turned on by accident you can toggle it back off.
        - Settings → Battery → Low Power Mode
          - Toggle off the Low Power Mode setting.
    - Restart the iPad and unlock the home screen.
      - After changing/updating settings restart the iPad and unlock it by swiping up on the screen and entering your passcode if you have one.
    - Screen always on
      - Settings → Display & Brightness → Auto-Lock
        - If Auto-Lock is set to never and you do not lock the screen when the iOS device is placed on the charger the charging station lights will not change from red to white. This is due to the additional power required to run the screen not allowing the iOS device to stop charging and go into a full charge state.
  - Test Connect System
    - Charge the connect system for a few minutes and then remove from the charger.
      - If you did not charge everything in the Pre-Setup leave this to charge for 2 hours.
      - Charging systems
        - Connect single or multi docking station.
        - USB-C cable and PD charging brick.
          - The minimum requirement is to use the USB-C cable provided by Apple and the Apple 20W brick.
    - With the system disconnected from the charging system confirm the SLED battery is charging the iPad and the card reader is getting power.
      - Check card reader user manual for LED code, charging icon, or other confirmation method for it getting power.
    - Confirm Bluetooth connectivity or USB data connectivity with the iPad
      - Use the applicable application to test card readers connectivity.
      - Some USB connected card readers will appear in Settings as a USB accessory.
        - Settings → General → About
      - If there is no connection, power cycle the SLED by pressing and holding the button on the SLED for 3 seconds to power it off and pressing and holding the button again to power it up. This can restore any data connection concerns.